

## Splash Dog Grooming

### Maintenance Groom Guide Prices

A maintenance groom service is available for your short coated dog or if your long coated dog is regularly groomed and kept mat free, otherwise a full groom may be necessary depending on the condition of the dog on presentation at the appointment.

Small dog: (Yorkie, Lhasa, Toy Poodle, Westie, Cairn, etc)

Short coat from £25, long coat from £30

Medium dog: (Shih-tzu, Spaniels, Min Schnauzer/Poodle, Lab, etc)

Short coat from £30, long coat from £35

Large dog: (Collie's, Bouvier, Std Poodle, GSD, Golden Retriever, etc)

Short coat from £35, long coat from £45

Extra large dog: (Bernese, Newfoundland, G Schnauzer, etc)

Short coat from £50, long coat from £65

Hand stripping: only carried out as a full groom, see below for prices

### Full Groom Guide Prices

If you need to get your pet in show trim, to breed standard or it just hasn't been done for a while and a maintenance groom just isn't enough, then we can get him back into shape with a wash, dry, brush out and style. Eyes, ears, feet and nails will be attended to as well as tidying up around the face and tail to keep your pet in shape.

Small dog: (Yorkie, Lhasa, Toy Poodle, Westie, Cairn, etc)

Short coat from £30, long coat from £35

Medium dog: (Shih-tzu, Spaniels, Min Schnauzer/Poodle, Lab, etc)

Short coat from £35, long coat from £45

Large dog: (Collie's, Bouvier, Std Poodle, GSD, Golden Retriever, etc)

Short coat from £40, long coat from £50

Extra large dog: (Bernese, Newfoundland, G Schnauzer, etc)

Short coat from £55, long coat from £75

Hand stripping: small/medium from £35

large from £55

extra large from £95

### Additional collect/return charges:

£10 - collect, groom and return from your home, neighbour or place of work.

£5 - drop off your dog to us to groom at a pre-arranged time and **we will return** your dog to your home, neighbour or place of work.

£5 - **we collect** from your home, neighbour or place of work and you collect from us at a pre-arranged time.

free - if you drop off and collect from our base instead of us coming to you.

**Price guides with effect from 2nd April 2010**

**We reserve the right to amend prices without notice**

**www.SplashDogGrooming.co.uk   01875-815348   07973-141622**

## **Conditions of accepting your dog for grooming**

You must ensure that you can produce up to date vaccination evidence for your dog. We regret that we cannot accept puppies for grooming until two weeks after their second vaccination.

A dog which appears unwell at the time of the appointment will not be accepted for grooming due to the risk of cross infection to other clients dogs.

Please do not make an appointment for a bitch that is in season or likely to be in season. We will not accept it for grooming if presented and you will be charged a £10 rebooking fee.

Please note that we do not express dogs anal glands, nor do we advise regularly expressing unless advised by a vet. If you suspect your dog has a problem in this area please refer it to your vet.

We do not de-scale teeth as ingestion of the bacteria in the debris can cause internal organ problems for your dog. Teeth and gum problems are serious health hazards for dogs and must be attended to by your vet.

You are strongly advised to insure your dog against all eventualities. Whilst we take every reasonable precaution to prevent it, we will not accept responsibility for any loss, injury, death or illness to you or your dog when in our care.

For our safety, we may have to muzzle a dog showing aggressive behaviour for all or part of the groom as we feel appropriate. As grooming a difficult dog generally takes longer than a compliant dog, additional costs may be incurred.

For the dog's safety, we will not over stress a dog which shows an adverse reaction to any part of the grooming process which may result in certain parts not being completed. In extreme cases we will refuse a dog showing excessive adverse behaviour to the grooming process at our option and will be subject to a minimum £10 charge for the appointment.

If you are unable to keep an appointment, please let us know at least 24 hours in advance by phone or email otherwise a £10 rebooking fee will be applied to your next booking.

To power our equipment for the duration of the appointment, we need to be able to park our van within 25 metres of a 13A mains power socket at your location. Power is provided to us at no charge. If this is not possible, you can either arrange to bring your dog to us or we can use our own generator which will incur an additional £10 charge.

We may have to ask you to replenish our water supply before or after grooming larger breeds.

You accept that waste water from the grooming process will be discharged underneath the van where it is parked. To minimise the risk of contaminants to the environment, we only use ph-neutral, bio-degradable products in our grooming processes which contain natural pesticides and no organo-phosphates.

### **Breeds not accepted for grooming**

Whilst we are capable of working on any breed, there are a few we can't work on due to the practical limits on time and space with a mobile service. Breeds which you require to have cage dried for any or most parts of the groom unfortunately cannot be accommodated.

For example, if you have a Puli or a Komondor we can wash it for you but you will need to keep it indoors and supervised to dry naturally in a warm ventilated room.

The correct method of drying many silky coated breeds such as Setters and Spaniels is by "blanket drying" the body either naturally or in a cage. If you require this method of grooming, we can do the head, legs tail and feet, but you will need to provide a suitably sized towel and means of securing it to the dogs body and neck after washing, then finish off the drying process yourself in the same way as for the Puli, plus complete the body and furnishings grooming when dry and brushed out.

### **Appointment Times**

Whilst we endeavour to meet all appointment times as given at the time of booking, they are approximate and not guaranteed arrival times as distance/travel time and previous appointments may over or under-run our estimations. Until we physically see the dog(s) to be groomed at an appointment (even those done previously) we do not know what will be required or exactly how long it might take. We therefore reserve the right to delay, cancel/re-arrange an appointment by telephone at short notice due to any unforeseen circumstances if we expect to be more than half an hour late getting to you. It is an extremely rare occurrence, but when we are unable to keep an appointment, we will do our best to accommodate you at the earliest possible date and time.