

# Splash Dog Grooming Studio Price Guide

## Full Groom Price Guide

If you need to get your pet in show trim, to breed standard or it just hasn't been done for a while and is beyond basic maintenance, then we can get him back into shape with a wash and conditioning rinse with professional grade products appropriate for your dogs coat and skin type, blow dry, brush out and style. Eyes, ears, feet and nails will be attended to as well as tidying up around the face and tail to keep your pet in shape, all for a fully inclusive price with no hidden extras!

**Small:** (Yorkie, Maltese, Daschunds, Papillon, Pomeranian, etc)

Short/light coat from **£30**, long/styled coat from **£35**

**Small/Medium:** (Westie, Cairn, Scottie, Springer/Cocker, Shih-tzu/Lhasa, Sheltie, etc)

Short/light coat from **£35**, long/styled coat from **£40**

**Medium/complex styled:** (Lab, Boxer, Pointer, etc / Min Schnauzer, Toy Poodle, Bichon) Short/light coat from **£35**, long/styled coat from **£40**

**Large/complex styled:** (Collie, GSD, G Retriever, Rottweiler, etc / Standard/Min Poodle) Short/light coat from **£45**, long/styled coat from **£55**

**Extra-large/complex styled:** (Bernese, Newfoundland, Malamute, etc) **Sorry, we are no longer able to accommodate these (& some large breeds) from Dec 2016**

Please note that a nominal **£5 charge** is added for small/medium dogs and **£10** for large dogs that require to be pre-cut before bathing to remove excess or matted coat, as we are effectively clipping the dog twice which requires a longer appointment time.

**Hand stripping:** Unfortunately we are no longer able to offer this service but have left the text below for information purposes only.

*Hand stripping is a time intensive procedure that can only be performed on coats of the correct texture and which has not previously been clipped. Neutering often changes coat texture and in most cases renders hand stripping impossible. Even if not neutered and not previously clipped, some areas of your dog may be too sensitive for hand stripping, for example if there is a skin condition, injury site or underlying medical or physical condition. Old or infirm dogs should be clipped to minimise stress and reduce the amount of time required to stand for the grooming processes.*

## Maintenance Grooming

A maintenance groom service is available for your dog if it is regularly groomed and kept relatively mat free, otherwise a full groom may be necessary depending on the condition of the dog on presentation at the appointment. We can tailor a schedule and prices to suit your dog's lifestyle requirements. For instance, simply a wash/dry and tidy up between full appointments may be all you want, or your busy lifestyle may require a schedule that also includes additional wash/dries between the full and tidy up appointments. For example, we have some customers on a 3 month rolling maintenance schedule which comprises of:

Week 0: full groom, Week 3: wash/dry, Week 6 maintenance: wash/dry/tidy paws/nails and face/tail, Week 9: wash/dry, Week 12: full groom.  
Example price for small/medium in a short coat might be: full = £35, wash/dry = £25, maintenance = £30

## Nail clipping

We are happy to carry out nail clipping **free of charge for existing customers groomed dogs** if needed between visits. **£5 fixed price existing customers non-groomed dogs or for non-grooming customers** regardless of the number of nails actually clipped. All nail clipping is by appointment only, just call on the day and we will advise a time when we can accommodate you (subject to us having time and table space available).

To prevent stress and possible injury to your dog and our staff, we do not guarantee to be able to clip any of your dog's nails if it is non-compliant with the procedure and displays aggressive behaviour. Not all of your dog's nails will necessarily need to be clipped, so only those that do will be attempted.

Get our contact details on your smart phone by scanning the code below.



Price guide with effect from 1<sup>st</sup> July 2020

We reserve the right to amend prices without notice, please check for the latest version on our website.

55 High Street, Cockenzie, East Lothian EH32 0DG 01875-812648 [www.SplashDogGrooming.co.uk](http://www.SplashDogGrooming.co.uk)

**Open Mon-Thu, 9am to 7pm & Fri 9am to 1pm (first appointment to start, last appointment to finish)**

## Conditions of accepting your dog for a grooming appointment

When you sign/signed your record card, you accept all the grooming conditions below, including those which are supplemented by the pre-printed conditions on the card as per the following example – actual card pre-printed text may differ from time to time but remains valid:

CARD TEXT: "I confirm that my pet is fit, healthy & fully vaccinated. I agree that the groomer will not be held liable or responsible for irritation, abrasion, patchiness or hair loss due to any pre-existing skin condition, or as a result of the process of grooming, de-matting, thinning, stripping, or shaving, or any mishap caused by my non-disclosure of my pet's medical condition or behaviour. If my pet bites or attempts to bite any person or pet, a muzzle may be used, or at the discretion of the groomer, treatment may stop & I will pay for all work done to that point & will pay the full cost of all damages & expense my pet has caused. If I fail to collect my pet at the agreed time I will pay all extra cost due. If my pet harbours any parasites clear them at my expense. If my pet's health causes concern, obtain veterinary treatment at my expense. I confirm that all facts I supplied above (*on the record card*) are true. I agree to pay any charges due for appointments cancelled without adequate notice. I accept & consent entirely to all of the terms & conditions shown."

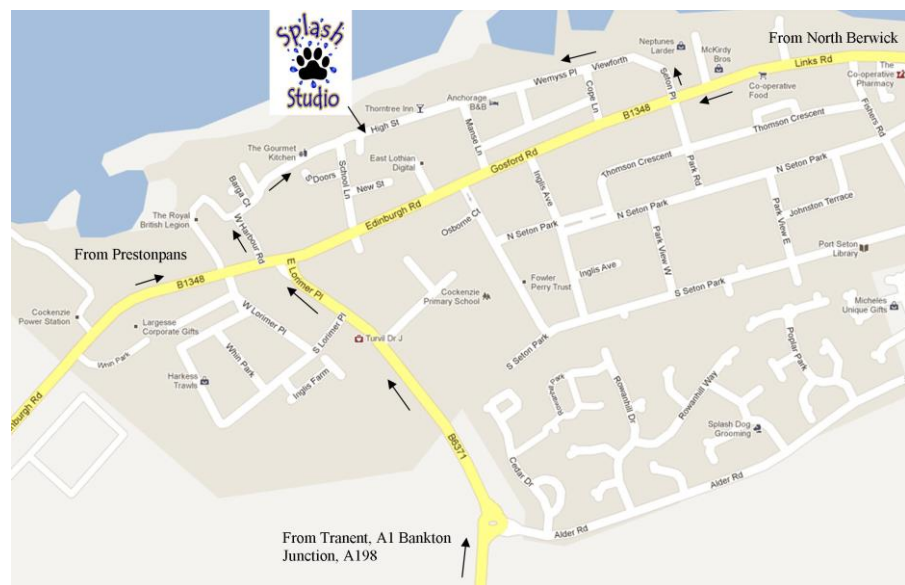
Please ensure that your dog is exercised and given ample opportunity to fully relieve itself before being brought for its appointment. Dogs which cause an excessive mess whilst in our care may be subject to an additional **£10** clean up charge. We regret that we cannot accept dogs which persistently bark in our premises during any of the processes or whilst waiting in a cage, as this contravenes our planning consent to operate our business and causes a nuisance disturbance to our neighbours. Please ensure we have your mobile phone number in case we have to contact you to remove your dog immediately should this be required due to persistent barking. You must also accept that your dog may not be dry or groomed to your instruction under these circumstances.

You must ensure that you can produce up to date vaccination evidence for your dog if asked for. We regret that we cannot accept puppies for grooming until two weeks after their second vaccination. A dog which appears unwell at the time of the appointment will not be accepted for grooming due to the risk of cross infection to other clients dogs. Please do not make an appointment for a bitch that is in season or likely to be in season. We will not accept it for grooming if presented and you will be charged a **£10** rebooking fee.

Please note that we do not express dog's anal glands, nor do we advise regularly expressing unless advised by a vet. If you suspect your dog has a problem in this area, please refer it to your vet. We do not de-scale teeth as ingestion of the bacteria in the debris can cause internal organ problems for your dog. Teeth and gum problems are serious health hazards for dogs and must be attended to by your vet.

Dog's coats which are excessively matted will have the matted areas clipped out. Please note that depending on how heavily matted the coat is on examination, additional time and therefore cost may be incurred, so it may not be possible to achieve the desired finish or style you desire. Whilst your dog is in our temporary care we have a duty to ensure its welfare under section 4 of the Animal Welfare Act 2006 to relieve any unnecessary suffering, for example, due to excessive mats. Severely matted coats are distressing and a health hazard to your dog which may require to be clipped out very close to the skin. As this process can cause irritation post grooming, you are advised to minimise the effects (commonly referred to as "clipper burn", although is seldom caused by heat) by keeping areas of irritation dry and applying an antibacterial powder should your dog constantly lick or scratch an area of irritation. In very rare cases a dog may have a severe reaction that will necessitate veterinary attention. Symptoms can manifest or subside at any point up to 48 hours after grooming. Your dog may or may not display any symptoms relating to this procedure as skin sensitivity varies greatly between animals. We pride ourselves in taking great care to avoid this situation happening in the first place, but we are duty bound to take action to relieve the discomfort and distress caused by severe matting as our primary concern.

You are strongly advised to insure your dog against all eventualities. Whilst we take every reasonable precaution to prevent it, we will not accept responsibility for any loss, injury, death or illness to you or your dog when in our care. For our safety, we may have to muzzle a dog showing aggressive behaviour for all or part of the groom as we feel appropriate. As grooming a difficult dog generally takes longer than a compliant dog, additional costs may be incurred. For the dog's safety, we will not over stress a dog which shows an adverse reaction to any part of the grooming process which may result in certain parts not being completed. In extreme cases we will refuse a dog showing excessive adverse behaviour to the grooming process at our option and will be subject to a minimum **£20** charge for the appointment.



If you are unable to keep an appointment please let us know at the earliest opportunity, preferably at least 24 hours in advance by phone or email otherwise a discretionary **£10** rebooking fee may be applied to your next booking. We have a very strict "two strikes and you are out" policy, so two missed appointments (includes late cancellations we have been unable to fill) without notification will result in no further bookings being accepted - sorry. For further information on this, please see the 26<sup>th</sup> May 2016 article on the "News" page on our website.

All prices shown are a guide only, as actual costs for a particular dog are dependent on many factors on presentation for grooming - size, coat density/condition, desired/achievable end result, work/appointment time needed, temperament, etc.

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